

Theaters should serve hearing impaired

I fail to understand how it is required for television and DVDs to be captioned for the deaf and hearing impaired, but movie theaters are exempt. The only accessible theater in Kansas City at this time is the Regal Cinema at the Ameristar.

AMC previously captioned movies at four different locations, and then stopped this practice over six months ago while the company upgraded its theaters to digital. I have been speaking to various representatives at AMC who give me different versions of why captioning is no longer available, such as problems with software and so on.

Captioned movies are a necessity for my deaf daughter who has now been excluded from theaters, and they are also necessary for many older adults who can no longer understand the dialogue, even with hearing aids.

I thought the Americans with Disabilities Act would improve options for my daughter and many other like her, and in many cases, it has. So why are the theaters exempt?

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